

Establishing an Inspector General at the MWRD

ESTABLISHING AN INSPECTOR GENERAL AT THE MWRD

OPTIONS AND CONSIDERATIONS

COMMITTEE ON ETHICS STUDY SESSION August 31, 2017



What is an Inspector General?

WHAT IS AN INSPECTOR GENERAL ("IG")?

Public official specifically tasked with oversight of a government agency

Promotes an agency's efficiency and effectiveness by detecting wrongdoing, fraud, and waste through inspections, investigations, and/or audits

Most important characteristic: INDEPENDENCE



What the MWRD is already doing

WHISTLEBLOWER HOTLINE & COMMITTEE, AP 10.11.0

- Independent 3rd Party Reporting Service
 - · receives complaints
- The Committee (Executive Director, General Counsel & Director of HR)
 - · Investigates complaints of suspected improper governmental activities by MWRD officials, employees or those doing business with the MWRD

ETHICS COMMISSION

- Created by 2004 MWRD Ordinance as required under the Illinois Ethics
- 3 members appointed by ED with advice & consent of the Board of
 - · Receives and adjudicates complaints of prohibited political activity and violations of gift ban act
 - Has subpoena power & can make disciplinary recommendations



What the MWRD is already doing, cont.

- CIVIL SERVICE BOARD
 - · Created by MWRD Act
 - · 3 members appointed by the Board of Commissioners
 - Conducts discharge hearings and adjudicates employee appeals
 - · Has subpoena power & administers oaths
- ANTI-HARASSMENT, ANTI-DISCRIMINATION, ANTI-RETALIATION POLICY AND REPORTING PROCEDURE, AP 10.5.0
 - · HR receives & investigates complaints related to legally protected characteristics



What the MWRD is already doing, cont.

MWRD AUDIT COMMITTEE, AP 8.16.0

- · Comprised of 7 members and reports annually to the Board of Commissioners, Comprehensive Annual Financial Report (CAFR)
- · Focus on issues related to fiscal accountability, other areas of significant risks, and monitors adequacy of MWRD's internal control structure
- · Oversight of internal audit section
- · Oversight of external audit process
 - · Recommends external auditor
 - · Contract rotates every 5 years and limits consulting services as to not impair independence
- Reviews and approves both internal and external auditor recommendations

MWRD INTERNAL AUDIT SECTION, AP 8.2.0

- Managed by Audit Committee and operates under the supervision of the Clerk/Director of Finance with completed audits reported annually in the Budget Book under the Finance
- · Independent review of accounting, financial, compliance & other business functions
- Independently reviews MWRD operations, internal control structure, proposes recommendations for more efficient, transparent, & cost effective operations
- Internal Audit Section is modeled after best practices promulgated by Government Finance Officer Association (GFOA) AND Illinois Institute of Internal Auditors (IIA)



Who could serve as MWRD's **Inspector General?**

- **Expand MWRD's Internal Audit Section**
- Create an Office of Inspector General by amending Act
- Hire outside attorney to act as Special Counsel through the procurement process
- Expand use of external auditors
- Amend MWRD's Ethics Ordinance to incorporate IG powers & duties and/or expand duties and powers of **Ethics Commission**



OPTION ONE: ENHANCE MWRD'S INTERNAL AUDIT SECTION

Assign employee with expertise in audits & investigations and create independent reporting authority for this office

- Benefits:
 - · Position already in budget
 - Knowledge of MWRD
 - · IG support available through contract
- To Consider:
 - · Perception that In-House IG may lack independence
 - · Amend Ethics Ordinance

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<u>OPTION TWO</u>: CREATE AN OFFICE OF INSPECTOR GENERAL BY AMENDING MWRD ACT (70 ILCS 2605/ et seq.)

- Benefits:
 - Independent office
 - Oversees all levels of MWRD (staff, ED, Treasurer, Board, Board's staff, third parties doing business with MWRD)
 - · Subpoena Power, administer oaths
- · To Consider:
 - Adds another full-time layer to the organization
 - Amendment to MWRD Act

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<u>OPTION THREE</u>: HIRE ATTORNEYS TO ACT AS SPECIAL COUNSEL OR EXPAND THE USE OF EXTERNAL AUDITORS TO PERFORM IG FUNCTIONS ON AN AS-NEEDED BASIS

- Benefits:
 - · Cost savings because not full-time
 - · Can implement under contract
- To Consider:
 - May lack MWRD familiarity
 - Amend Ethics Ordinance

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OPTION FOUR: USE THE MWRD'S ETHICS COMMISSION BY AMENDING THE ETHICS ORDINANCE (Ordinance No. 04-001)

- Benefits:
 - · Current Ethics Commissioners are highly qualified attorneys
 - · Reasonable hourly rates
- To Consider:
 - Who would lead? Commission comprised of 3 members
 - Possibly create chair, vice-chair, secretary (similar to Civil Service Board)
 - · Amend Ethics Ordinance

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Other Considerations

- Who Appoints the IG?
- Will the IG be exempt from Civil Service?
- Full time or part time?
- Salary or hourly rate?
- Term limit?
- Contract or staff?
- To whom will the IG report?



What is the proper scope of the **Inspector General's powers and duties?**

- Effective IG must possess Subpoena Power for documents & witnesses
- Limited vs. Broad Scope of Authority
 - Will IG act based upon formal direction from the BOC or ED, upon receipt of a complaint through the Whistleblower Hotline or upon its own prerogative?
- Investigations vs. Audits of Effectiveness of Programs and Operations
 - IG would perform Investigations based on complaints or by direction of Board or ED, but IG could also audit effectiveness and efficiency of MWRD programs and operations
 - IG could conduct Whistleblower Investigations

