



# Metropolitan Water Reclamation District of Greater Chicago

100 East Erie Street  
Chicago, IL 60611

## Legislation Text

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**File #:** 19-0009, **Version:** 1

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### **TRANSMITTAL LETTER FOR BOARD MEETING OF JANUARY 10, 2019**

#### COMMITTEE ON PROCUREMENT

Mr. Brian A. Perkovich, Executive Director

Issue purchase order and enter into an agreement with Avaya Inc., for scheduled and non-scheduled maintenance, programming assistance, and system upgrades in an amount not to exceed \$967,895.04, Account 101-27000-612840, Requisition 1511256

Dear Sir:

Authorization is requested to issue a purchase order and enter into an agreement with Avaya Inc., for scheduled and non-scheduled maintenance, programming assistance, and system upgrades. This purchase order will expire on December 31, 2021.

Avaya Inc., the sole service provider of Avaya's patented "Expert Systems" has submitted prices for the services required. Avaya's Expert Systems will work with the District's PBXs by proactively monitoring all equipment on a 24x7x365 basis. Expert Systems projects a 90-second response time to all Avaya alarms by placing a call to the Avaya Global Services Delivery Center where a team of trained engineers begin troubleshooting. This service will help ensure the District receives the stability and reliability it expects in the phone system. Inasmuch as Avaya Inc. is the only source of supply for the services required, nothing would be gained by advertising for bids (Section 11.4 of the Purchasing Act).

Avaya Inc., is registered and in good standing with the State of Illinois.

The Multi-Project Labor Agreement is not applicable due to the specialized nature of the services required.

In view of the foregoing it is recommended that the Director of Procurement and Materials Management be authorized to issue a purchase order and enter into an agreement with Avaya Inc., in an amount not to exceed \$967,895.04.

The estimated expenditure for 2019 is \$322,631.68, 2020 is \$322,631.68 and 2021 is \$322,631.68. Funds for the 2019, 2020 and 2021 expenditures are contingent on the Board of Commissioners' approval of the District's budget for those years.

Requested, John Sudduth, Director of Information Technology, JS:SK:RP:EW:TM

Recommended, Darlene A. LoCascio, Director of Procurement and Materials Management

Respectfully Submitted, Barbara J. McGowan, Chairman Committee on Procurement

Disposition of this agenda item will be documented in the official Regular Board Meeting Minutes of the Board of Commissioners for January 10, 2019